



Information for New Clients

Description of the service: Mobile speech pathology service for children who have a significant developmental disability. Services addressing both communication and mealtimes.

Staff: Alison Moorcroft

Appointments: Monday to Friday, 8:30am – 5pm

Location of Practice: Mobile practice servicing the Northern suburbs of Brisbane

Phone number: 0431 995 949

Referrals: Written referrals are not required. However, for use of the Medicare Chronic Disease Management Scheme a referral from a General Practitioner is required.

Initial Consultation: The initial or first consultation is for one hour. This consultation allows the clinician to gain background information about the child and to screen the child's current communication and/or feeding skills. Information is gathered by discussing the child's birth, developmental and medical history, as well as the parent's observations of the child's development. How the clinician screens the child's current skills depends on the child's age, however is likely to involve observing the child playing with his/her parent. Based on the gathered information, the clinician will support the family to set goals for intervention in the form of a Family Centered Plan.

Session Fees: Sessions will be charged at \$193/hr. All sessions are scheduled for 1 hour unless otherwise discussed, and the full planned duration of the session will be charged (e.g., if a child is not engaging in the intervention and the parents request that the session ends after 45mins, they will be charged for the whole hour scheduled).

Travel: Travel to each session will be charged at the hourly rate of the session, up to a maximum of 30 minutes (\$ 96.50).

Non-contact time: Usual administration work related to the session (e.g., routine session planning, progress notes) are included in the cost of the session. Any non-contact work additional to these standard tasks will be charged at the usual hourly rate (i.e., \$193/hr). Non-contact work includes but is not limited to making visual resources, writing reports, and extended discussion with other members of your child's team via phone or email.

Cancellations: If sessions are cancelled within two business days of the scheduled time and your appointment can not be filled, you will be invoiced for 90% of the total session fee. Where possible, rather than cancelling a session, I will endeavour to use the scheduled session time for relevant non-contact work for your family (e.g., making resources, writing reports) and charge accordingly.

Payment of fees: Fees are to be paid in full within 7 days of the session by credit card or direct deposit.

Rebates: I Have Something to Say is a registered NDIS provider so can see clients who are self-managed, plan-managed, or agency-managed using their NDIS funding. Clients may also claim rebates through the Medicare Chronic Disease Management program if approved by their GP. Some private health insurance "extras" packages will provide a refund for speech pathology services. Please advise the clinician which health fund you are with so that she can provide you with the appropriate receipt.